

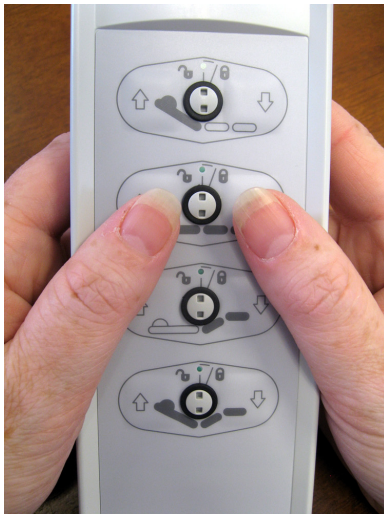
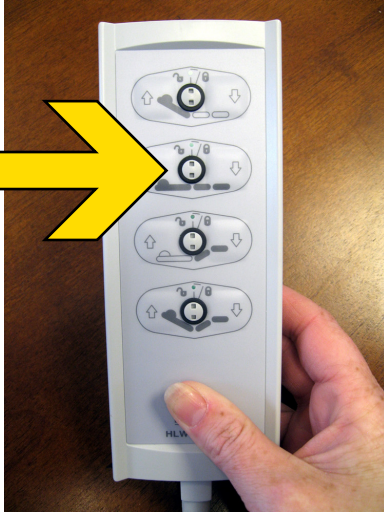
If your HiLo remote control has stopped working and BEEPS, please follow these simple steps to reset the remote control and restore its functions. Should your remote control ever need this, once it's reset the first time, you should not have to reset it again.

## TROUBLESHOOTING

Electric Hi Lo Foundation

September 2010 through January 30, 2015

Row 2



### How to Reset the HiLo Remote Control If It Has Stopped Working and BEEPS.

There are 4 rows of buttons on the hand held remote control. **The 2nd row is the set that operates the High and Low function.** This set of buttons will raise or lower the mattress surface from the floor. This is the row that we will use to reset the remote control.

**1. Hold the remote control steady.** You may need to find a stable surface to place the remote on as you will need both hands to reset the remote.

**2. At the exact same time, press the UP AND DOWN buttons and hold down until the remote STOPS beeping.** If it only beeps once, release the buttons and press them again, AT THE EXACT SAME TIME and hold them down until it stops beeping.

**3. Once the remote has stopped beeping. Release the buttons and now press the down button on the 2nd row.** Lower the bed all the way to its lowest position. This completes the reset process. Your bed should be working properly. If this did not correct the problem, please call us toll free at 866-852-2337 for further troubleshooting.

